

Scrutiny Briefing Report to: Overview and Scrutiny Committee
(Adult Social Care and Health)

Date of Meeting: 9 January 2018

Subject: Update Report of Fiona Taylor, Chief Officer

Organisation: NHS South Sefton CCG and NHS Southport and Formby CCG

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Purpose/Summary

To provide members of the Committee with an update about the work of NHS South Sefton CCG and NHS Southport and Formby CCG.

Recommendation(s)

Members of the Overview and Scrutiny Committee (Adult Social Care and Health) are requested to receive this report.

Update for Overview and Scrutiny Committee (Adult Social Care) January 2018

If you would like more information about any of the items contained in this update, if you have any questions about local health services, or any particular issues you would like to raise, please call 0151 247 7051.

Encouraging Sefton residents to Examine their Options

Ahead of the Christmas and New Year holidays both CCGs worked with partners across health and social care to remind people to examine their options and choose health services wisely when they are unwell. This is particularly important over the festive period when some services are closed or operate reduced hours. The Examine your Options campaign uses a range of different channels – including online and social media, local newspapers and more traditional leaflets and posters - to make Sefton residents aware of the health service options available to them. Examine your Options is also a reminder that accident and emergency departments are only for life threatening conditions, and the campaign encourages people with minor illnesses and injuries to consider if options such as self care, or expert advice from high street pharmacies are appropriate for them.

Take control and self care for life

In November both CCGs highlighted the services and schemes available to support Sefton residents to take control of their health and wellbeing. The campaign during self care week promoted a series of video stories focusing on the ways people can look after their health. Embracing self care is all about the little things people can do every day to live well and be healthy. Being active, eating healthily and learning when to treat common ailments without the need for a doctor's appointment are all ways to embrace self care. The video stories featured on the CCGs' websites and social media during self care week included highlighting the support for older residents to help them prevent injuring themselves due to falls at Active Lifestyle's Active Ageing group and the range of help and advice available at local pharmacies in Sefton. As well as the regular support people can access from their local pharmacy, 17 across Sefton also offer Care at the Chemist, which ensures more vulnerable residents who do not normally pay for their prescriptions have quick, easy and free access to medicines for range of minor illnesses and ailments without the need for a doctor's appointment. All the videos and advice are still available to see on the CCGs' websites.

Community services update

Both community services have transferred successfully and are currently being reviewed by their new providers – Mersey Care NHS Foundation Trust for NHS South Sefton CCG and Lancashire Care NHS Foundation Trust for NHS Southport and Formby CCG. A series of transformation projects are being identified, which we expect to improve patient quality and service efficiency. These include for example reviews of district nursing, matrons, emergency response and the continence teams to identify how their roles might best wrap around our GP practice localities to meet demographic need. Our CCG teams are working closely with providers to navigate the development of services through to where we want them to be in the next 2 years, so they better align with the vision we have set out in Shaping Sefton for community centred health and care.

Update on Southport and Formby's children's community audiology service

Alder Hey Children's Hospital NHS Foundation Trust is on course to take over the running of the paediatric community audiology service for young Southport and Formby residents by the end of March 2018. We were pleased to confirm Alder Hey as the new provider of this relatively small and specialist service in October 2017. Since then the trust has been working hard to ensure the service will be ready to return to full operation at Southport Centre for Health and Wellbeing as soon as possible. Alder Hey is recruiting staff and working with the existing team to ensure the continued suitability of the equipment and facilities. We expect Alder Hey's management of this service to lead to improvements for our patients. The trust will be able to integrate community audiology with the other specialist paediatric services it operates, such as speech and language, physiotherapy and occupational therapy, with the aim of improving the care and experience of our young patients. This approach is in line with Shaping Sefton programme, to create more joined up and responsive care.

Date change for New Year governing body meetings

The first governing body meetings of 2018 for both CCGs are being moved from January to February due to the proximity of the original dates to the holiday period. Venues and the start time of 1pm remain the same but please note the new dates as follows:

- NHS South Sefton CCG - Thursday 1 February 2018, 3rd floor boardroom, Merton House, Stanley Rd, Bootle, L20 3DL
- NHS Southport and Formby CCG – Wednesday 7 February 2018, Family Life Centre, Ash St, Southport, Merseyside, PR8 6JH

Visit the CCGs' websites for more about their work www.southseftonccg.nhs.uk or www.southportandformbyccg.nhs.uk, follow them on Twitter [@NHSSSCCG](https://twitter.com/NHSSSCCG) or [@NHSSFCCG](https://twitter.com/NHSSFCCG) or see a range of short films on You Tube for [NHSSSCCG](https://www.youtube.com/channel/UC1t5w5bZv6Lz8dLz8dLz8dL) or [NHS SFCCG](https://www.youtube.com/channel/UC1t5w5bZv6Lz8dLz8dLz8dL)